**Mr. Amol Vedu Jagtap**

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**Professional Summary:**

* **4.6 years** of experience in IT industries as a **Software QA Analyst.**
* Good experience in **Mobile Application** testing.
* Familiar to testing the integration and implementation of large-scale systems for Internet, Intranet and Client/server based applications.
* Developed Test Plans, Test Cases, Test Scripts, Test Summary Reports & Test Matrices for Manual and Automated Testing.
* Extensive experience in Functional Testing i.e. Integration testing, System Testing, Regression testing, User Acceptance Testing (UAT), Interface Testing, GUI testing.
* Extensive experience in Non-functional Testing i.e. Load/Performance Testing, Browser Compatibility Testing, Stress Testing, Usability Testing.

**Job Profile: Salesforce Administration and Development:**

* **Good exposure in Salesforce Admin and Developer.**
* Hands on experience in developing **Salesforce** application using **standard and custom objects, workflow rules, approval process, lightning process builder, reports, dashboards, Apex and Visualforce.**
* Created Data Validation rules and Formulas as per business requirement.
* Defined Lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit page.
* Created templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.
* Used Email Services to create Leads, Contacts, and Accounts from inbound emails.
* Created Workflow Rules to automate Tasks, Email Alerts, Field Updates, time-dependent actions and Outbound API Messages.
* Created all the activities related to configuring Data Loader, uploading data in CSV files into salesforce.com, checking for the correctness of the data.
* Created new User Accounts and assigned Profiles as per their role in role hierarchy.
* Configured SFDC Roles, Profiles and Security and Sharing settings.
* Proficient in sales and service cloud implementations at **salesforce.com.**
* Knowledge of Creating various Reports and Report folders for better utilize and configured various Reports for different user profiles based on requirement.
* Knowledge of handling data loader with **salesforce.com.**
* Knowledge of SOQL, Relationships and Lookups.

**Education Details:**

* B.E. in Computer Science from Savitribai Fule Pune University with 50% marks in Maharashtra, INDIA.
* HSC from Maharashtra Board with 72% marks.
* SSC from Maharashtra Board with 76.13% marks.

**Trainings Attended:**

|  |  |  |
| --- | --- | --- |
| **Year** | **Training on** | **Training at** |
| 2017 | Salesforce Admin and Developer | Premium Learning System |
| 2012 | Diploma in Software Testing and Technologies | Seed Infotech, Nalanda, Pune |
| 2012 | Test Automation with Selenium | Seed Infotech, Nalanda, Pune |
| 2012 | OOAD and UML | Seed Infotech, Nalanda, Pune |

**Awards and Accomplishments:**

|  |  |  |
| --- | --- | --- |
| **Year** | **Name Award/Certification** | **Achievement details** |
| 2012 | Certification in **‘Diploma in Software Testing and Technologies’** | **C** – Grade |
| 2013 | Certification in **‘Core JAVA’** | **B** – Grade |

**Technical Skills:**

**CRM**: Salesforce.com Administration and Developer (Strong Concepts in Organization setup, Custom Profiles, Security and Access, Page Layouts, Record Type and Business Process, Case and Lead Automation, Activity & Folder Management, Reports and Dashboards)

**Operating Systems:** UNIX, MS DOS, Windows 7/8/9/10

**Programming Languages: Apex**, Visualforce, HTML, CSS,C, C++, Core JAVA, PHP

**Tools:** Eclipse, Force.com IDE, Data Loader

**Testing Tools: MS Office, Selenium,** Bugzilla, QuickTestPro (QTP) 9.0, Test Director, CVS

**Browsers:** Google Chrome, Mozilla Firefox, Opera, Internet Explorer, Safari.

**Work Experience:**

1. **Company name:** Eternity Innovations & Technologies Pvt. Ltd.

**Website:** [www.eternitysystems.com](http://www.eternitysystems.com) & [www.cnetra.com](http://www.cnetra.com)

**Position:** Salesforce Admin and Developer, QA Analyst (Tester)

**Duration:** April 2017 to till date.

1. **Company Name:** Modern I Infotech

**Web Site:** [www.moderni.in](http://www.moderni.in)

**Position:** QA Analyst (Tester)

**Duration:** 19th June, 2016 to April 2017.

1. **Company Name:** Webizz Technosoft Solution Pvt. Ltd.

**Web Site:** [www.webizz.in](http://www.webizz.in)

**Position:** QA Analyst (Tester)

**Duration:** 1st Feb., 2014 to 13th June, 2016.

1. **Company name:** Dakhal Social network Ltd.

**Web site:** [www.dakhal.in](http://www.dakhal.in)

**Position:** QA Analyst (Tester)

**Duration:** June 2012 to November 2013

1. **Company name:** Eternity Innovations & Technologies Pvt. Ltd.

**Website:** [www.eternitysystems.com](http://www.eternitysystems.com) & [www.cnetra.com](http://www.cnetra.com)

**Position:** QA Analyst (Tester)

**Work Duration:** From June 2010 (Freelancing).

**Responsibilities:**

* Manually tested the various navigation steps and basic functionality of the application.
* Responsible for developing test cases for functional testing based on functional Design Document.
* Create test summary reports, Defect reports, and Status reports for the meetings and provided daily status reports to QA Director.

**Technical Experience:**

1. **Project: Ticket Booking App (Salesforce Custom Cloud)**

**Description:** This is a ticket booking application for various concerts held at various venues. When an individual books a ticket he need to pay the price according to the availability, like if the availability is less than 10% of total tickets price rise by 10% for premier concerts. Each individual can see all his part of future tickets and past tickets and can also provide feedbacks about past concern.

**Team Size:** 4

**Roles & Responsibility:**

* Design and development of Schema.
* Creating data model objects and field.
* Developing Visualforce pages and controllers.
* Data Migration using Data Loader.

1. **Internship Project:**

**Project Title:** QA for Hospital Automation System

**Duration:** July 2012 to September 2012

**Technologies:** C# and ASP.net, SQL Server

**Technique Used:** Manual Testing.

**Approach Used:** Black Box Testing.

**Designation:** Team Leader

**Roles and Responsibilities:**

* Writing test cases for patient
* Test execution
* Security Testing
* Unit Testing
* Defect reporting.

1. **Project Title:** Orange HRM 2.5

**Designation:** Team Leader

**Roles and Responsibilities:**

* Assign team members to different module,
* Reading SRS plan,
* Test cases writing according to SRS for given module,
* Test cases execution,
* Defect Reporting.

**Project Detail:** Orange HRM 2.5 is Human Resource Management Tool. It is managed by users like admin, ESS users, and ESS supervisors. Project contains different modules like PIM module, ESS module, Admin module, Leave module, Recruitment module.

**Personal Details:**

Date of Birth: 15th Feb. 1987

Personal E-mail: [jagtap.amol87@gmail.com](mailto:jagtap.amol87@gmail.com)

Languages spoken: English, Hindi, Marathi (Native)

Marital Status: Married

Passport Number: **N 4374548** valid till 2025.